

CARE CORNER

MONTHLY NEWSLETTER

Simply, Better Care

“ **Hi everyone,**

Here in the office we're all working hard to prepare for our re-registration audit!

This is an exciting time for us here as it gives us an opportunity to review our practices and work towards achieving the best results. We would like to thank all of our participants, families, nurses, support workers and other multidisciplinary teams we work with for their support and trust in SNS Homecare.

Working with SNS Homecare is a rewarding experience, and we are excited to continue showing the best side of ourselves. 💧

If you are ever unsure on where to start, we are always happy to answer your questions and help you take that step towards in making life easier.



Emma
Homecare coordinator

We can support enquiries for:

High and low intensity NDIS services, self-managed aged care participants, private homecare, community nursing support, complex care and catastrophic injury support.

Current Capacity:

Accepting Referrals with
no waitlist at this time



Real People, Real Progress



D joined our service after transitioning from a previous provider and was keen to maintain the trusted relationships he had built with his support workers. Following an incomplete spinal cord injury, he requires support with mobility, bowel care, exercise, and household tasks. By bringing familiar support workers into our team, we ensured a seamless transition and continuity of care, allowing D to feel comfortable, supported, and focused on achieving his goals.

Since joining our community, D has been receiving 35 hours of support each week and has continued to make positive progress. Through a person-centred approach and support tailored to his individual needs and preferences, he has built confidence, maintained his independence, and remained actively engaged in day-to-day life.



Tip: If you or your family don't feel comfortable with a carer, don't hesitate to speak up. Feeling safe, respected, and at ease is an important part of receiving care at home.

D has shared his appreciation for the continuity of care and the familiar support team around him. We are proud to be part of his journey and remain committed to supporting him to achieve his goals, maintain his independence, and enjoy greater control in his everyday life.

Wellbeing Corner

The Importance of Quality Sleep

Good sleep supports mood, energy levels, concentration and overall wellbeing. Creating a calming bedtime routine, reducing screen time before bed, keeping your bedroom comfortable and maintaining regular sleep times can all help. If pain, anxiety, sensory needs or other challenges are affecting your sleep, speak with your healthcare team about strategies that may support better rest





The Heart of Our Team

Meet Maria!

With more than 20 years of dedicated service at SNS Homecare, Maria is a valued Clinical Care Coordinator and an integral part of the high-quality care we provide.

As a Registered Nurse, she brings extensive clinical expertise, compassion, and experience, supporting both our participants and staff every step of the way.

Maria's commitment to excellence and person-centred care continues to make a meaningful impact across our organisation. We are proud to have her leading our clinical team and helping to deliver exceptional outcomes for those we support.

Quick FAQ

How can SNS Homecare help?

We support people at home with personal care, high-intensity support, community access, community nursing, domestic assistance, transport, self managed aged care and private home support.

What is complex care?

Complex care provides specialised support for people with higher care needs. Our experienced nurses and HIDPA Support Workers deliver personalised care, including medication management, mobility support, continence care, clinical nursing, and recovery after hospital.

Who can make a referral?

Families, participants, support coordinators, hospitals, allied health professionals and other providers can contact SNS Homecare to discuss support needs.

How long does it take from referral to support?

Our homecare coordinators aim to meet with you at your earliest convenience, to discuss care needs and implement your support plan. Services roughly take one week to begin from date of referral.

What if care needs change?

Please contact us as soon as possible. We can review the support and adjust the plan where needed.

Milestone Achievement: Supporting 50+ Participants

We are proud to celebrate this significant achievement.

This reflects our team's dedication, compassion, and commitment to making a positive difference in the lives of those we support. Through consistent care, strong relationships, and a person-centred approach, our team has continued to grow while maintaining the high standard of service our participants deserve.

We thank our staff, participants, and families for being part of this journey and look forward to supporting many more individuals in the future.



Stay Connected With Us

We're pleased to share that we're now on social media. Join our online community to keep up with service updates, success stories, upcoming events, and the meaningful work our team does to support participants and their families.

We value your feedback

Professional referrals made simple: [Referral form](#)

Your experience helps us move others forward: [Feedback form](#)

A Google review can help connect more people to the right care: [SNS Homecare](#)

Get in touch

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Socials

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